

**TECHNICIAN (HARDWARE)**

Post Number: IJC S38DEP 0050  
Application Closing Date: 08 Mar 2013

International Security Assistance Force (ISAF)  
Location: Kandahar Air Field (KAF), Afghanistan  
Post - International Civilian Consultant (ICC) Grade – 2A

\*\* Only nationals of [NATO member countries and ISAF Troop Contributing Nations](#) are eligible to apply for this post \*\*

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**Post Description:**

HQ IJC is responsible together with Afghan National Security Forces (ANSF) for neutralizing the insurgency in specified areas in order to protect the Afghan people and provide a secure environment. Deputy Chief of Staff Operations (COS Ops) Support is responsible for planning and execution of the Combat Support and Combat Service Support. Director Combat Support is responsible for oversight of the execution of Combat Support functions. Sector ISAF is responsible for providing single Enterprise Service Management to the ISAF Area of Operation. Sector ISAF Command Staff Group (SISCSG) – is responsible for delivering a Coalition, Command, Control, Communication, Computers, Intelligence Surveillance and Reconnaissance (C5ISR) service to support operational requirements. Depot 38 provides depot level supply and maintenance for CIS systems under the NATO Communications and Information Agency (NCIA), Joint Force Command Headquarters (JFC HQ) Brunssum and ISAF IJC CJ6 guidance to meet COMISAF priorities of CIS supply, repair and asset distribution and to maintain property accountability. The Hardware Technician and NATO Depot Support System (NDSS) System Administrator is responsible for the maintenance and repair of all Communications and Information Systems (CIS) material within his/her capabilities and the management/maintenance of the NDSS network to include servers and workstations.

**Principle Duties:**

Performs depot level maintenance, repair and upgrade of data communication and voice switching systems and their peripherals as well as computers, mainly PCs, such as standalone PC workstations and servers.  
Repair of peripheral equipment down to component level such as modem, printer, scanner and facsimile.  
Performs first line checks and, where feasible, second line repair of telephone and mobile phones.  
Performs when required work assignment, equipment inventory and regular status checks of tools and test equipment.  
Ensures replenishment of bench stock and office supplies.  
Provides professional input for stock management decisions regarding CIS material related to the repair of CIS equipment.  
Establishes and maintains a maintenance cleaning schedule for all CIS equipment.  
NDSS administration duties to include network and workstation maintenance/management, server maintenance, install software updates and user account maintenance.

**Additional Duties:**

Performs other duties as directed.

**Essential Qualifications:**

**Professional/Experience:**

Sound knowledge of electronic theory, analogue and digital techniques, components and circuits.  
Sound technical hardware knowledge of: CPU, memory, bus structures, controllers, interfaces, displays, storage devices and power supplies.  
Software knowledge (be able to instal, image and configure) of personal computer operating systems, drivers and diagnostic software.

## **NON SENSITIVE INFORMATION RELEASABLE TO THE PUBLIC**

A minimum of two years experience in the repair of computer systems, modems, monitors, printers, scanners and facsimiles down to component level.

Knowledge of Local Area Network (LAN) and network equipment.

Technical functional knowledge of structured LAN/Wide Area Network (WAN) cabling systems.

Technical basic knowledge of network and server Operation Systems (OS).

Technical basic knowledge of network management basics and LAN analyzer tools.

### **Education/Training:**

Computer hardware/LAN maintenance training course

### **Language:**

English: Satisfactory level of written skills and good spoken language skills.

**Standard Automated Data Processing (ADP) Knowledge:** Word processing only

### **Desirable Qualifications:**

#### **Professional/Experience:**

Light vehicle driving license

#### **Education/Training:**

N/A

#### **Personal Attributes:**

Must be able to work independantly with minimal guidance and supervision. Must be highly motivated and able to produce quality results.

#### **Managerial Responsibilities:**

Limited responsibilities in the traditional sense but will be responsible for ensuring that CIS points of contact and users maintain their equipment to high standards.

#### **Professional Contacts:**

Must establish good contacts with the staff at the depot in Brunssum and NAMSA and with both military and civilian personnel within ISAF. Must also establish good contacts with outside venders and suppliers.

#### **Contribution to Objectives:**

Will be required to provide responsive turnaround of critically needed items and the quality control must be of the highest order. Must minimise the level of unserviceable so as to maintain the highest availability of the limited CIS spares.

#### **Work Environment:**

High pressure, long work hours in a multi-national and multi-cultural environment. Current working conditions are very sub-optimal in a building exposed to the vagaries of the extreme Afghan weather.

Applications should be sent to [vacancies@hq.isaf.nato.int](mailto:vacancies@hq.isaf.nato.int)

#### **Additional Remarks:**

Only applications from candidates meeting essential requirements will be taken into consideration. The successful applicant is required to be proactive in fulfilling the pre-employment conditions. This includes medical examinations and security clearance certificates. Applicant must be able to obtain or to be issued a North Atlantic Treaty Organisation recognized national Secret Security Clearance certificate. An initial 12 month contract will be offered and contract extensions may be possible. Because of the dynamic environment, ISAF posts are under regular review and therefore post details and responsibilities, including contract duration and contractual grade may change during the contractual period.

**Benefit Package:**

Monthly salary of € 5,473.00 (Tax free in the host country).

Daily Allowance of € 82.93 while working in Afghanistan.

Installation allowance equal to one-month salary (50% to be reimbursed if not completing two consecutive years of service).

Free accommodation.

Meals of good quality available to purchase.

Laundry service at nominal charge.

Two days of annual leave per month.

Start of Tour & End of Tour paid transportation.

7 days "Leave from Theatre" plus reimbursement of ticket - up to € 1.000 for every 6 months spent in the theatre.

Medical Insurance, small fee charged.

24/7 Death and Disability coverage.

If interested, please apply in accordance with the General Information for applicants provided through the following link:

[http://www.isaf.nato.int/images/stories/File/General\\_Information\\_ApplicantsCH1.pdf](http://www.isaf.nato.int/images/stories/File/General_Information_ApplicantsCH1.pdf)